



**MOVING FORWARD  
TOGETHER** 

**Blue Shield of California  
2022 Silver 1750 PPO  
& Silver 70 PPO  
Plan Highlights Overview**

**Presented by:**

**Rick Jimenez**

**Brian Campos**

**Amelia Herrera-Robles**

**Outreach Manager**

**Individual & Family Plans**

# How to ask questions during the session

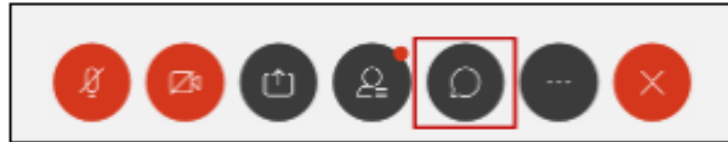
- Given the volume of participants, all participants will be muted upon entry to ensure we have no disruptions during the session.

However, if you have a question, you can submit questions via the “chat” option of WebEx.

The steps to ask question

To send a chat message:

- 1 Open the Chat panel:



- 2 In the **Send to** or **To** drop-down list, select the recipient of the message.
- 3 Enter your message in the chat text box, then press **Enter** on your keyboard.

On the drop-down menu, you want select “Host” so that your questions are directed to the us, the presenters.

# Today's Agenda

- Our History and Mission
- Silver 1950 PPO Updates and highlights for 2022
- Silver 70 PPO Updates and highlights for 2022
- Added Benefits
- Dental, Vision & Life
- Digital Tools to help you Navigate your Care
- Questions and Answers



# Our History, Our Mission

To ensure that all Californians have access to high quality health care at an **affordable** price

- Founded in 1939
- Only Statewide PPO
- Formed as a Not-for-Profit ... and continues today  
– *unlike most of our competitors*
- Strong community minded focus



Updates

MOVING FORWARD  
TOGETHER 

# Off-Exchange Plan Improvements

## Silver 1950 PPO – renamed to Silver 1750 PPO in 2022

<h1>\$1,750</h1>	Medical deductible is reduced \$200 to \$1,750
<h1>\$40</h1>	PCP, Mental Health, and Acupuncture visit copay reduced from \$45 to \$40
<h1>\$40</h1>	Lab services now at a \$40 copay <b>BEFORE</b> deductible vs. 35% after deductible

Benefit	Blue Shield Silver 1750 - PPO	Rx Drugs
<b>Deductible</b>	<b>\$1,750</b>	Tier 1 - \$15 after Rx deductible
Pharmacy Deductible	\$300	Tier 2 - \$60 after Rx deductible
OOP Maximum	\$8,200	Tier 3 - \$80 after Rx deductible
PCP Visits	\$40	Tier 4 - \$35% up to \$250 after Rx deductible
Specialist Visits	\$75	
Preventive Care	\$0	
Urgent Care	\$40	
<b>Chiropractic Care</b>	<b>\$15</b>	
Labs	\$40	

- Chiropractic visits - \$15/visit through ASH network
- Up to 15 visits per year
- Not subject to the medical deductible!



# How to find American Specialty Health Chiropractors

1. Go to [www.blueshieldca.com/ash](http://www.blueshieldca.com/ash)
2. Select a provider type and follow the prompts

ASHLink blue california

## Find A Provider

Medicare Members: If you are a Medicare member, please visit the Medicare Provider Search.

Specialty <sup>i</sup> :  
Acupuncture

Location  
Address, City, State or Zipcode

Advanced Search <sup>v</sup>

Search

ASHLink blue california

← Back to Search

Specialty <sup>i</sup> :  
Acupuncture

Location  
Orange, CA, USA

Displaying 1-25 of 1774 Filters

Download Provider Results

**Pacifica Medical Associates and Acupuncture**  
Jennifer Jiang, LAc  
741 E Chapman Ave  
Orange, CA 92866  
(714) 532-6699  
Gender: Female  
Specialty: Acupuncture  
Accepting New Patients

**Pacifica Medical Associates and Acupuncture**  
Shukun Wang, LAc  
741 E Chapman Ave  
Orange, CA 92866  
(714) 532-6699  
Gender: Female  
Specialty: Acupuncture

1 2 3 ... 71 >

Map showing provider locations in Orange, CA, USA. The map includes labels for various neighborhoods like HEAST AHEIM, NORTHWEST, BRISTOL MEMORY COALITION, FISHER PARK, PARK SANTIAGO, and MABURY PARK. It also shows landmarks like Angel Stadium of Anaheim, Chapman University, and Providence St. Joseph Hospital Orange. Blue location pins are scattered across the map, indicating the locations of providers.

# Off-Exchange Plan Changes

## Silver 70 PPO and HMO – Off Exchange

\$3,700	Medical deductible <b>reduced \$300</b> from \$4,000
\$7,400	Family deductible <b>reduced \$600</b> from \$8,000
\$10/\$20	Pharmacy deductible <b>reduced</b> from \$300 for individual and \$600 for family to \$10 for individuals and \$20 for families
\$35	PCP, mental health, urgent care, rehab, allergy testing, speech therapy visit copay <b>reduced from \$40 to \$35</b>
\$70	Specialist visits copay <b>reduced from \$80 to \$70</b>

### Pharmacy

- Tier 1 Rx copay **reduced** from \$16 to \$15 after pharmacy deductible
- Tier 2 Rx copay **reduced** from \$60 to \$55 after pharmacy deductible
- Tier 3 Rx copay **reduced** from \$90 to \$85 after pharmacy deductible





# Log in to Member Portal

The screenshot shows the Blue Shield California Member Portal dashboard. At the top left, there is a language selector for "English". The main header includes the Blue Shield California logo and navigation links for "myblueshield", "Be Well", "Get more", "Find a doctor", and "COVID-19 resources". A user profile icon with the initials "PL" is in the top right. Below the header is a blue navigation bar with links for "Dashboard", "My plan", "Benefits", "Claims", "Billing & payments", "Authorizations", and "Help & support". The main content area features a large "WELCOME, PAT!" message, followed by member details: "Member ID: XEK123456789", "Plan: Bronze 60 HDHP PPO", and "Plan status: Active". To the right of this text is a smiling man's portrait. A vertical "Feedback" button is on the right edge. Below the welcome message is a blue banner with a heart icon and the text "Life is limitless. Never stop." and "Renewal time is here!". To the right is a "Popular tasks" section with two buttons: "DOWNLOAD FORMS" and "VIEW ID CARD". At the bottom, there is a notice for new members and a note for existing members. A footer contains contact information: "Chitra, Abhishek, +3 | Microsoft Teams | 5555".

English

blue shield california

myblueshield Be Well Get more Find a doctor COVID-19 resources

PL

Dashboard My plan Benefits Claims Billing & payments Authorizations Help & support

WELCOME, PAT!

Member ID: XEK123456789  
Plan: Bronze 60 HDHP PPO  
Plan status: Active

Feedback

Life is limitless. Never stop.  
Renewal time is here!

Popular tasks

DOWNLOAD FORMS VIEW ID CARD

If you are a new Blue Shield Member effective 1/1/2022, you can review your plan benefits by clicking the My Plan link above. If you are an existing 2021 member your 2022 plan benefits and premium are available for review. You

Chitra, Abhishek, +3 | Microsoft Teams | 5555

# PLAN REVIEW & CHANGES ARE EASY ON THE MEMBER PORTAL!



Life is limitless. Never stop.

Renewal time is here!

Your 2022 plan benefits and premium are available to view. You have until 12/15/2021 to make plan changes for January 2022

[Review your 2022 health plan benefits plan](#)

# Reviewing 2021 to 2022 side-by-side

## Your renewal plan information is here!

Here's how this year's renewal plan compares to your current plan.

**Plan comparison  
EXAMPLE only:**

	2021 Plan Summary	2022 Plan Summary
Plan Name	Platinum 90 PPO	Platinum 90 PPO
Monthly Premium	\$1,514.93	\$1,547.98
Individual Deductible	\$0.00	\$0.00
Maximum Out Of Pocket	\$4,500.00	\$4,500.00
Hospital Stays	10%	10%
Office Visit - Primary Care (Internal Medicine, Family Practice, Ob/Gyn, Pediatrics)	\$15	\$15
Preventive Care	No Charge	No Charge

∨ View Details



## **GOOD NEWS:**

If you are happy with your Silver 1750 PPO or Silver 70 plan, you can click “Keep plan”, OR simply continue paying your premium and you will be automatically renewed.

**If you need to make a change, in the next slides, we’ll show you how to:**

1. Review other plan options
2. Change your current plan for a different plan

# Shopping for a new plan

## Your renewal plan information is here!

Here's how this year's renewal plan compares to your current plan.

	2021 Plan Summary	2022 Plan Summary
Plan Name	Platinum 90 PPO	Platinum 90 PPO
Monthly Premium	\$1,514.93	\$1,547.98
Individual Deductible	\$0.00	\$0.00
Maximum Out Of Pocket	\$4,500.00	\$4,500.00
Hospital Stays	10%	10%
Office Visit - Primary Care (Internal Medicine, Family Practice, Ob/Gyn, Pediatrics)	\$15	\$15
Preventive Care	No Charge	No Charge

View Details

If you would like to change your current plan for a different plan, you can click on **“Shop For A New Plan”**

Shop for a new plan

Keep plan

Remember, if you are happy with your current plan, you don't have to do anything. Just keep paying your premium!

# If you want to consider other plan options

You can browse through a list of available plans in your zip code to review. Click on **“Select Plan”** when you have found a new plan.

Select up to 4 plans to compare

Sort

Sort by

- Lowest monthly premium
- Lowest deductible
- Plan name A - Z
- Plan name Z - A

Filters

## Plans Available In Your ZIP Code

### Bronze 7500 Trio HMO

\$551.75	\$7,500 per person   \$15,000 per family	\$8,350 per person   \$15,000 per family
Monthly premium	Family deductible	Family out-of-pocket maximum

Preventive Care	No Charge
Office Visit - Primary Care (Internal medicine, family practice, OB/GYN, pediatrics)	\$70
Retail Prescription Drugs - Generic Drugs	\$25
Retail Prescription Drugs - Preferred Brand Drugs	Before deductible: Full cost After deductible: \$115
Retail Prescription Drugs - Non-Preferred Brand Drugs	Before deductible: Full cost After deductible: \$160
Retail Prescription Drugs - Specialty Drugs	Before deductible: Full cost After deductible: 50% up to \$500 per prescription
Hospital Stays	Before deductible: Full cost After deductible: 50%

Back


Next

# Confirmation of New Plan Selected

Here's a quick summary of your 2022 enrollment details.

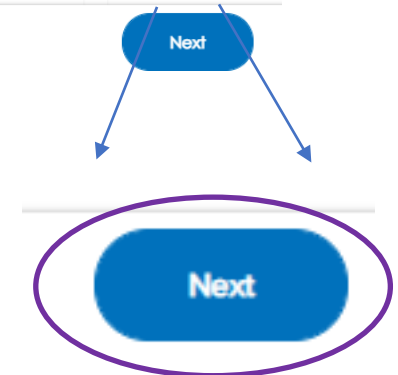
Covered members		
Subscriber	Name	Brain Tait
	Date of birth	09/02/1987
	Sex	Male
Dependent 1	Name	Lily Tait
	Date of birth	03/08/1990
	Sex	Female

Selected plan 		
Bronze 7500 Trio HMO		
\$551.75	\$7.500	\$8.350

Next, you'll see a confirmation page of the plan selection.

Click **“Next”** to continue



# Review your application summary

The final screen provides a summary of your change request.

**That's it!**

Success! Your coverage in the new Bronze 60 HDHP PPO plan you selected starts on 01/01/2022.

Your confirmation number is ZIP1006225.

We know you have many healthcare choices. We appreciate your business.

Here's a quick summary of your 2022 enrollment details:

▼ Coverage & Members

▼ Selected Plan



More about your  
Blue Shield of California Plan

MOVING FORWARD  
TOGETHER 

# Blue Shield Exclusive PPO

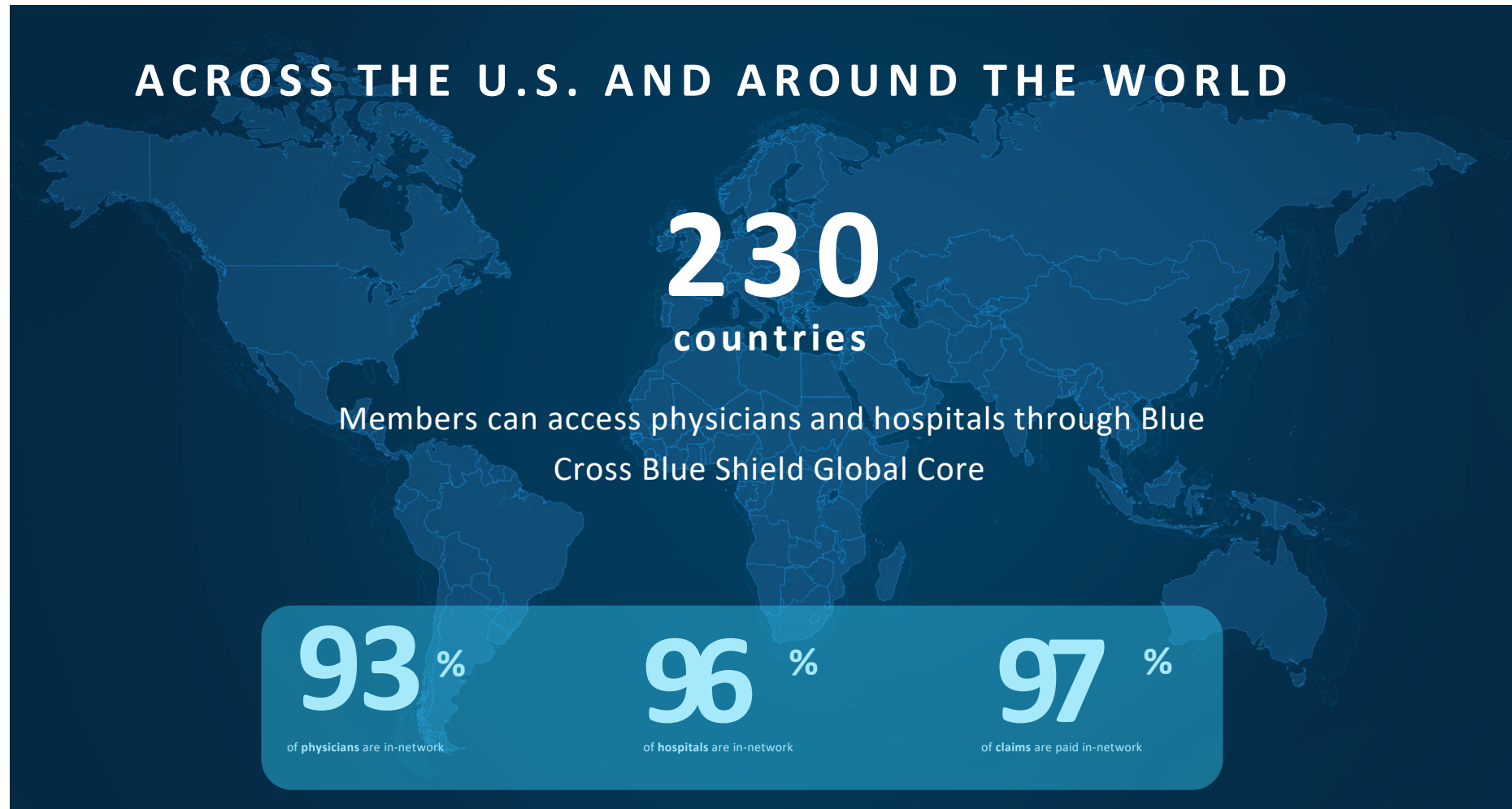
For members who value large choice of doctors, specialists and hospitals

- Exclusive PPO network includes **52,000 doctors – including 33,000 specialists, 320 hospitals**
- Flexibility and choice of where you can receive care
- Available in all **58 California counties.**



# BlueCard Program for Emergency and Urgently Needed Care Out of State

The IFP BlueCard program covers [emergency](#) and [urgently needed care](#) when you are out of state\*



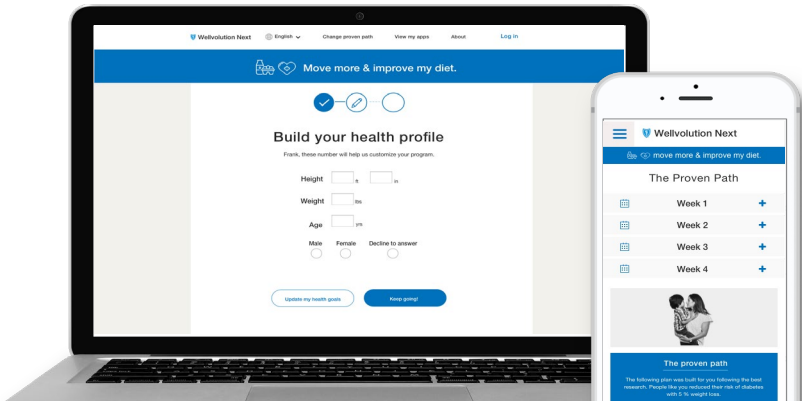
With BlueCard, members receive the advantage of pre-negotiated rates.

# Exclusive Wellness and Discount Programs



## Wellvolution NEXT is now available!

- Customized programs and apps to individual needs and goals
- Largest aggregation of health apps and program in the industry
- Vetted by Blue Shield
- Proven results
- 98% of people rave about the experience
- 91% of participants report feeling healthier



Move more | Lose weight | Sleep better | Adapt & cope | Ditch cigarettes | Prevent disease | Treat chronic conditions



Register, or re-register now at [wellvolution.com](https://wellvolution.com)



+ dozens more!



## Fitness Your Way

Get healthy and feel good on your own terms with Fitness Your Way™. The program offers you the flexibility to work out at any network fitness location on a budget that you can live with.

Fitness Your Way is available to Blue Shield of California members through Tivity Health™. It's a flexible, affordable, and accessible way to adopt a healthy lifestyle and remain committed to it. You and your dependents who are age 18 and older are eligible.



Meet your goals

View your gym visits online to keep on track and stay motivated.



On your time

Network includes more than 800 fitness locations in California and over 10,000 nationally.

- Finding locations is quick and easy: visit [fitnessyourway.tivityhealth.com/bsc](https://fitnessyourway.tivityhealth.com/bsc).
- Visit any participating location – anywhere – as often as you like.



On your budget

\$25 initiation (one-time fee) and \$25 per month, per person.\*

## To enroll:

Visit <https://fitnessyourway.tivityhealth.com/bsc>

or call (833) 283-8387.

# Blue Shield Member Discounts & Health Resources

How to access the Blue Shield ChooseHealthy site:

**Step 1:** [blueshieldca.com/BeWell](https://blueshieldca.com/BeWell)

**Step 2:** Click on "Find Discounts"



Wellness discount programs  
Save money while getting healthier.

Find discounts

**Step 3:** Click on "Alternative Care"



Alternative care

Relax and save on massage therapy, chiropractic, acupuncture and more.

**Step 4:** Click on "Find a participating provider..."



Overview

Relax and save on alternative health. Simply show your Blue Shield member discount.

[Find a participating provider online](#)

**Step 5:** Register on the ChooseHealthy site to access member discounts and resources!



FREE HEALTH RESOURCES

Online health library

UP TO 42% OFF

Product discounts & free shipping

25% OFF

Chiropractic, Acupuncture and Massage Services!

Dental, Vision & Life

MOVING FORWARD  
TOGETHER 

# Dental HMO or Dental PPO?

Search the directory dental care providers at [Blueshieldca.com/fad](https://www.blueshieldca.com/fad)

	Dental health maintenance organization	Dental preferred provider organization
<b>Provider network</b>	25,000+ in CA	50,000 in CA 355,833 nationwide
<b>Network or non-network coverage</b>	Network only	Network and non-network
<b>Coinsurance and Deductibles</b>	NO deductible or copayments apply	YES, please check your benefits summary for details
<b>Monthly premiums</b>	Generally lower than DPPO	Generally higher than DHMO
<b>Your cost for services</b>	Check your benefit summary for a list of covered services and copayments	Using a network provider will save you money
<b>Annual plan maximum</b>	No	Yes

\* If you have the choice between our DPPO and DHMO plans, you need to consider the benefits of each of these plans to decide what's the best choice for you.

\* If you'd like to continue receiving services from your current dentist, check to see if this particular dentist is covered under the HMO dental policy.

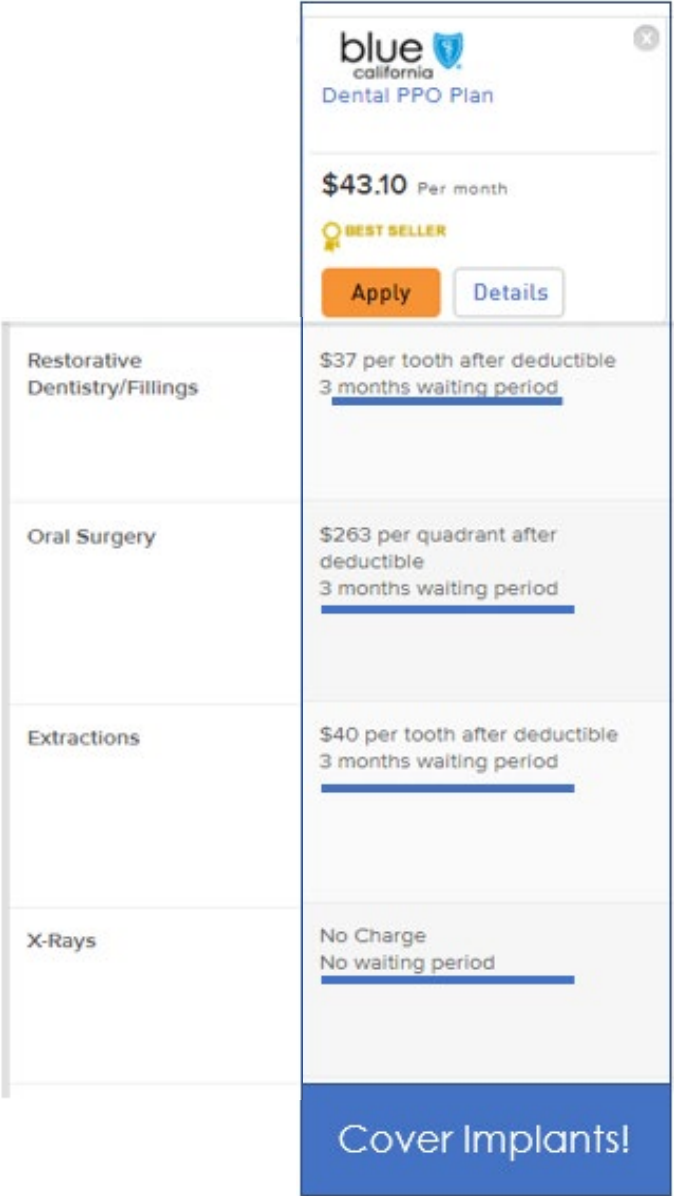
# Stand-Alone Dental Off-Exchange

Additionally, our robust portfolio of Off-Exchange dental plans offer:

- **Low price dental HMO plans starting at \$13+**
- **Rich-benefit Dental PPO plans covering:**
  - Higher calendar-year maximum
  - Orthodontics (Braces)
    - Including Invisalign
  - Implants are covered!

We have high quality, affordable options for you.

- Go to [bsca.com/Apply](https://bsca.com/Apply)
- Call us at (855)225-1709
- Email: [CoverMe@blueshieldca.com](mailto:CoverMe@blueshieldca.com)



blue shield california Dental PPO Plan	
	\$43.10 Per month
	<b>BEST SELLER</b>
	<a href="#">Apply</a> <a href="#">Details</a>
Restorative Dentistry/Fillings	\$37 per tooth after deductible <u>3 months waiting period</u>
Oral Surgery	\$263 per quadrant after deductible <u>3 months waiting period</u>
Extractions	\$40 per tooth after deductible <u>3 months waiting period</u>
X-Rays	No Charge <u>No waiting period</u>
<b>Cover Implants!</b>	





# Vision Plans



Premium at **less than \$7** a month



\$15 eye exams



Coverage for progressive lenses  
anti-reflective coating



Option for glasses or contacts

## Vision plans

ULTIMATE VISION 15/25/120

Monthly rates starting at

\$6.90

### Benefit

Eye exam (every 12 months)

\$15 copay  
(every 12 months)

Materials (standard single vision, lined bifocal or lined trifocal with scratch coating lenses)

\$25 copay  
(every 12 months)

Frame allowance

Up to \$120 allowance  
(every 12 months)

Lens options and treatments

Polycarbonate lenses  
(only for dependent children)

\$100 allowance

Photochromic lenses

Progressive lenses

\$115–\$200 allowance

\$140 allowance

Anti-reflective lens coating

\$50 allowance

Contact lenses<sup>2</sup>

Elective (cosmetic or convenience)

\$120 allowance  
(every 12 months)

Diabetes Management Referral<sup>3</sup>

\$0 copay

# One of the Largest Vision Provider Networks

One of the largest vision provider networks, administered by Medical Eye Services (MES):

- More than 7,000 ophthalmologists, optometrists, and opticians in CA
- 22,800 locations nationwide
- Includes private optometrists and ophthalmologists



Extensive choice of eyewear providers including private practice optometrists, retail, wholesale, and warehouse chain locations



Search the directory for vision care providers at [blueshieldca.com/fad](https://blueshieldca.com/fad)

# The Importance of Life Insurance

**7 OUT OF 10**  
HOUSEHOLDS



SAID THEY WOULD HAVE **TROUBLE COVERING EVERYDAY LIVING EXPENSES** AFTER SEVERAL MONTHS IF THE **PRIMARY WAGE EARNER DIED**<sup>1</sup>



PERCENTAGE OF  
**MILLENNIAL CONSUMERS**

WHO SAY **MARRIAGE, CHILDREN, BUYING A HOUSE, AND OTHER LIFE EVENTS** MOTIVATED THEM **TO SHOP FOR LIFE INSURANCE!**

**49%**

**\$8,755** THE MEDIAN



COST OF A **FUNERAL** IN THE U.S.<sup>5</sup>

Low monthly rates based on your age, sex, and nicotine use.

We have high quality, affordable options for you. 3 ways to apply:

- Go to [bsca.com/Apply](https://bsca.com/Apply)
- Call us at (855)225-1709
- Email: [CoverMe@blueshieldca.com](mailto:CoverMe@blueshieldca.com)

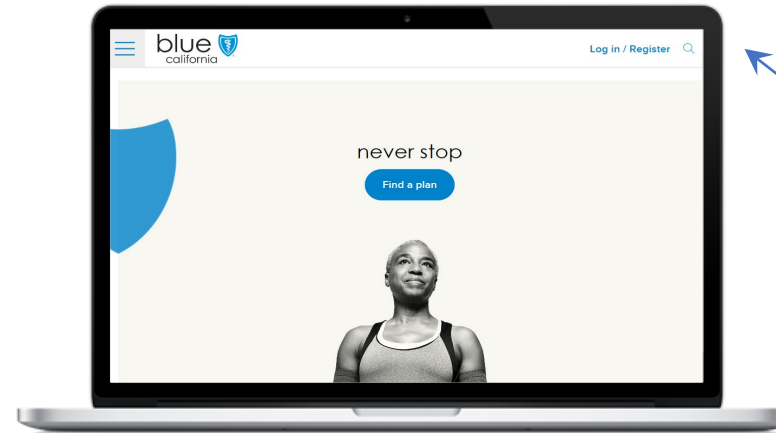
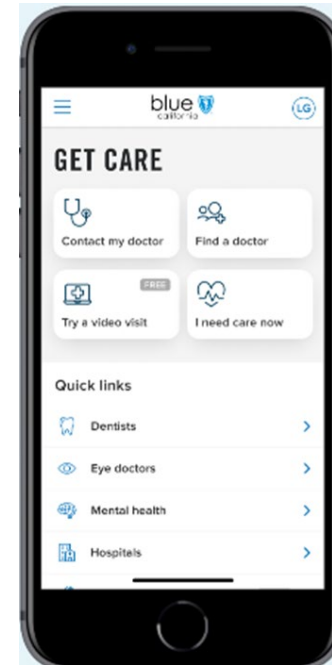


Ask your Outreach Manager for a Specialty products brochure

# Online tools to make your life easier

Did you know that you can avoid wait times on the phone by accessing our online tools from our mobile app or your computer?

- Access your ID card
- Find an urgent care center
- Find a doctor
- View claim information
- View dental & vision plan info
- Access NurseHelp 24/7
- Access Teladoc



**REGISTERING IS EASY!**  
Start at blueshieldca.com  
and click "Register"

Free Blue Shield  
Resources & Support for you and your Loved  
Ones  
(No membership required)

MOVING FORWARD  
TOGETHER 

# Free Blue Shield Resources – Open to the Public

## Health Library

Search for health topics and conditions

Enter search term

Search

Popular topics

- Men's health
- Women's health
- Children's health
- Seniors' health
- LGBTQ health

Getting and staying healthy is easier when you have key information at the right time. Learn more about health topics with helpful resources, including articles and interactive tools.

## Online Symptom Checker

Child Woman Man

Where's the problem?

Choose a Symptom

- Breast Problems
- Change in Heartbeat**
- Chest Problems
- Coronavirus (COVID-19)
- Symptom Checker
- Coughs, Age 12 and older
- Heartburn
- Hyperventilation
- Respiratory Problems, Age 12 and older

### Topic Overview

Your heart normally beats in a regular rhythm and rate that is just right for the work your body is doing at any moment. The usual resting heart rate for adults is between 50 to 100 beats per minute. Children have naturally higher normal heart rates than adults.

The [heart](#) is a pump made up of [four chambers](#): two upper chambers (atria) and two lower chambers (ventricles). It is powered by an [electrical system](#) that puts out pulses in a regular rhythm. These pulses keep the heart pumping and keep blood flowing to the lungs and body.

When the heart beats [too fast](#), too slow, or with a skipping (irregular) rhythm, a person is said to have an [arrhythmia](#). A change in the heart's rhythm may feel like an extra-strong heartbeat ([palpitation](#)) or a fluttering in your chest. [Premature ventricular contractions \(PVCs\)](#) often cause [this feeling](#).

Pinpoint a particular symptom and find information that helps explain its cause.

# Free Blue Shield Resources – Open to the Public (continued)

## Interactive Preventive Health Guidelines

Take charge today

Let's get started. First select your gender.

female

male

Now select your age range:

0-2 years

3-10 years

11-19 years

20-49 years

50+ years

Great! Here's what you chose:

< reset

male

20-49 years

Now click on each box below for more information on topics you may want to discuss with your doctor.



Topics you may want to discuss with your doctor



Immunizations



Screenings, services, counseling

### Exercise

- Regular physical activity (at least 30 minutes per day) can reduce the risks of coronary heart disease, osteoporosis, obesity, and diabetes.
- Over 40: Consult physician before starting new vigorous physical activity.

### Nutrition

- Know your body mass index (BMI), blood pressure, and cholesterol level. Modify your diet accordingly.
- Vitamin D is important for bone and muscle development, function, and preservation.



download a detailed fact sheet to share with your doctor.

For men ages 20 to 49

#### Topics you may want to discuss with your doctor

##### Exercise

- Regular physical activity (at least 30 minutes per day) can reduce the risks of coronary heart disease, osteoporosis, obesity, and diabetes.
- Men over 40: Consult physician before starting new vigorous physical activity.

##### Nutrition

- Know your body mass index (BMI), blood pressure, and cholesterol level. Modify your diet accordingly.
- Vitamin D is important for bone and muscle development, function, and preservation.

##### Sexual health

- Sexually transmitted infection (STI)/HIV prevention: practice safer sex (use condoms) or abstinence.

##### Substance use disorder

- Stop smoking. Limit alcohol consumption.
- Avoid alcohol or drug use while driving.

##### Dental health

- Floss and brush with fluoride toothpaste daily. Seek dental care regularly.

##### "Know your numbers."

We encourage you to learn your "numbers" at your doctor visit and work toward the optimal goals through exercise and a healthy diet.

#### Immunizations

##### Flu, annual

Recommended\*

##### Hepatitis A

For individuals with risk factors; for individuals seeking protection\*

##### Hepatitis B

For individuals with risk factors; for individuals seeking protection\*

##### HPV (human papillomavirus)

For all men ages 21 and younger if not previously immunized. Males ages 22-26 may be vaccinated based on clinical decision.

##### Meningococcal

College-bound students living in a dorm if not previously immunized\*

##### MMR (measles, mumps, rubella)

Once, without proof of immunity or if no previous second dose\*

##### Pneumococcal (pneumonia)

For individuals with risk factors\*

##### Td booster (tetanus, diphtheria)

Recommended once every 10 years\*\*

##### Varicella (chicken pox)

Recommended for adults without evidence of immunity; should receive two shots\*\*

#### Screenings/counseling/services

##### Alcohol misuse

Behavioral counseling

##### Blood pressure, height, weight, BMI, vision, and hearing

All annual exam

##### Cardiovascular disease

Statins use for primary prevention in adults\*\*

##### Depression

Screening for all adults

##### Diabetes

Screening for overweight or obese adults ages 40-70\*\*

##### Healthy diet and physical activity

Behavioral counseling\*\*

##### Hepatitis B

Screening for HBV infection in persons at high risk of infection\*\*

##### Hepatitis C

Screening for HCV infection in persons at high risk of infection\*\*

##### HIV

Screening for all adolescents and adults ages 15-45

##### Latent tuberculosis infection (LTBI)

Screening for asymptomatic adults of increased risk for infection\*\*

##### Lipid disorder

Screening periodically, starting at age 33; age 20 if at increased risk\*

##### Obesity

Screening, counseling, and behavioral interventions

##### Fast-track cancer

Beginning at age 40 if at increased risk\*

##### Sexually transmitted infections

Behavioral counseling as needed\*\*

##### Skin cancer

Behavioral counseling for minimizing exposure to ultraviolet radiation for young adults to age 24 of high risk

##### Syphilis, chlamydia, and gonorrhea

Routine screening for individuals at increased risk for infection\*\*

##### Tobacco use and cessation

Screening for tobacco use and cessation intervention

#### Heart health factors

Heart health factors	Optimal goals
Total cholesterol	Less than 200 mg/dL
LDL "bad" cholesterol	Less than 100 mg/dL
HDL "good" cholesterol	50 mg/dL or higher
Triglycerides	Less than 150 mg/dL
Blood pressure	Less than 120/80 mmHg
Fasting glucose	Less than 100 mg/dL
Body mass index (BMI)	Less than 25 kg/m <sup>2</sup>
Exercise	Minimum of 30 minutes most days of the week

Q & A

MOVING FORWARD  
TOGETHER 



# Thank you

We look forward to continuing this journey with you!

IFPOutreach@blueshieldca.com

## Important numbers and links:

- Plan documents: [blueshieldca.com/sbc](https://blueshieldca.com/sbc)
- Customer Service: 855-836-9705
- Adding coverage: 855-225-1709