

## **Summary of Benefits**

Group Plan POS Plan

## Added Advantage POS<sup>™</sup> 300-100/90/70

This Summary of Benefits shows the amount you will pay for Covered Services under this Blue Shield of California Plan. It is only a summary and it is included as part of the Evidence of Coverage (EOC). Please read both documents carefully for details.

#### **Medical Provider Network:**

**POS Added Advantage Network** 

This Plan uses a specific network of Health Care Providers, called the POS Added Advantage provider network. This Plan provides benefits at three different levels:

- Level I (HMO Participating Providers): Services must be provided or prior authorized by your primary care
  Physician or medical group/IPA, with some exceptions. Please review your EOC for details about how to
  access care under this level.
- Level II (PPO Participating Providers): Services are provided by Participating Providers. Any Copayment or Coinsurance is calculated from the Allowable Amount.
- Level III (Non-Participating Providers): Services are provided by Non-Participating Providers.

You are responsible for any Copayment or Coinsurance and any charges over the Allowable Amount. You pay less for Covered Services when you use a Level I or Level II provider than when you use a Level III provider. You can find Participating Providers in this network at blueshieldca.com.

#### Calendar Year Deductibles (CYD)<sup>2</sup>

A Calendar Year Deductible (CYD) is the amount a Member pays each Calendar Year before Blue Shield pays for Covered Services under the Plan. Blue Shield pays for some Covered Services before the Calendar Year Deductible is met, as noted in the Benefits chart below.

		Level I <sup>3</sup>	Level II <sup>3</sup>	Level III <sup>4</sup>
Calendar Year medical Deductible	Individual coverage	\$0		\$300
	Family coverage	\$0: individual		\$300: individual
		\$0: F	amily	\$600: Family

#### Calendar Year Out-of-Pocket Maximum<sup>5</sup>

An Out-of-Pocket Maximum is the most a Member will pay for Covered Services each Calendar Year. Any exceptions are listed in the Notes section at the end of this Summary of Benefits.

	Level I <sup>3</sup>	Level II <sup>3</sup>	Level II <sup>3</sup> and Level III <sup>4</sup>
Individual coverage	\$1,500	\$3,000	\$5,300
Family coverage	\$1,500: individual	\$3,000: individual	\$5,300: individual
	\$4,500: Family	\$9,000: Family	\$15,600: Family

#### No Annual or Lifetime Dollar Limit

Under this Plan there is no annual or lifetime dollar limit on the amount Blue Shield will pay for Covered Services.

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applie
Preventive Health Services <sup>7</sup>						
Preventive Health Services	\$0		Not covered		Not covered	
California Prenatal Screening Program	\$0		\$0		\$0	
Physician services						
Primary care office visit	\$10/visit		10%		30%	•
Specialist care office visit	\$15/visit		10%		30%	•
Physician home visit	\$10/visit		10%		30%	•
Physician or surgeon services in an Outpatient Facility	\$0		10%		30%	•
Physician or surgeon services in an inpatient facility	\$0		10%		30%	•
Other professional services						
Other practitioner office visit	\$10/visit		10%		30%	•
Includes nurse practitioners, physician assistants, therapists, and podiatrists.						
Teladoc consultation	\$0		\$0		Not covered	
Family planning						
<ul> <li>Counseling, consulting, and education</li> </ul>	\$0		Not covered		Not covered	
<ul> <li>Injectable contraceptive, diaphragm fitting, intrauterine device (IUD), implantable contraceptive, and related procedure.</li> </ul>	\$0		Not covered		Not covered	
<ul> <li>Tubal ligation</li> </ul>	\$0		Not covered		Not covered	
<ul> <li>Vasectomy</li> </ul>	\$0		Not covered		Not covered	
Medical nutrition therapy, not related to diabetes	\$0		10%		30%	•
Pregnancy and maternity care						
Physician office visits: prenatal and postnatal	\$0		10%		30%	•
Abortion and abortion-related services	\$0		\$0		\$0	

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	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Emergency Services						
Emergency room services	\$100/visit		\$100/visit		\$100/visit	
If admitted to the Hospital, this payment for emergency room services does not apply. Instead, you pay the Level I member payment under Inpatient facility services/ Hospital services and stay.						
Emergency room Physician services	\$0		\$0		\$0	
Urgent care center services	\$10/visit		10%		30%	•
Ambulance services	\$100/transport		\$100/transport		\$100/transport	
This payment is for emergency or authorized transport.						
Outpatient Facility services						
Ambulatory Surgery Center	\$100/surgery		10%		30% Subject to a Benefit maximum of \$350/day	•
Outpatient Department of a Hospital: surgery	\$150/surgery		10%		30% Subject to a Benefit maximum of \$350/day	•
Outpatient Department of a Hospital: treatment of illness or injury, radiation therapy, chemotherapy, and necessary supplies	\$0		10%		30% Subject to a Benefit maximum of \$350/day	•
Inpatient facility services						
Hospital services and stay	\$200/admission		\$400/admission		30% Subject to a Benefit maximum of \$600/day	•

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Transplant services						
This payment is for all covered transplants except tissue and kidney. For tissue and kidney transplant services, the payment for Inpatient facility services/ Hospital services and stay applies.						
<ul> <li>Special transplant facility inpatient services</li> </ul>	\$200/admission		Not covered		Not covered	
<ul> <li>Physician inpatient services</li> </ul>	\$0		Not covered		Not covered	
Resignated California counties  This payment is for bariatric surgery services for residents of designated California counties.  For bariatric surgery services for residents of non-designated California counties, the payments for Inpatient facility services/ Hospital services and stay and Physician inpatient and surgery services apply for inpatient services; or, if provided on an outpatient basis, the Outpatient Facility services and outpatient Physician services payments apply.	#000 / substitution		£400 (malunining			
Inpatient facility services	\$200/admission		\$400/admission		Not covered	
Outpatient Facility services	\$150/surgery		10%		Not covered	
Physician services	\$0		10%		Not covered	

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Diagnostic x-ray, imaging, pathology, and laboratory services						
This payment is for Covered Services that are diagnostic, non-Preventive Health Services, and diagnostic radiological procedures. For the payments for Covered Services that are considered Preventive Health Services, see Preventive Health Services.						
Laboratory and pathology services						
Includes diagnostic Papanicolaou (Pap) test.						
Laboratory center	\$0		10%		30% 30%	•
<ul> <li>Outpatient Department of a Hospital</li> </ul>	\$0		10%		Subject to a Benefit maximum of \$350/day	•
Basic imaging services						
Includes plain film X-rays, ultrasounds, and diagnostic mammography.						
<ul> <li>Outpatient radiology center</li> </ul>	\$0		10%		30%	•
Outpatient Department of a Hospital	\$0		10%		30% Subject to a Benefit maximum of \$350/day	•
Other outpatient non-invasive diagnostic testing						
Testing to diagnose illness or injury such as vestibular function tests, EKG, cardiac monitoring, non-invasive vascular studies, sleep medicine testing, muscle and range of motion tests, EEG, and EMG.						
Office location	\$0		10%		30%	•

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Outpatient Department of a Hospital	\$0		10%		30% Subject to a Benefit maximum of \$350/day	~
Advanced imaging services						
Includes diagnostic radiological and nuclear imaging such as CT scans, MRIs, MRAs, and PET scans.						
<ul> <li>Outpatient radiology center</li> </ul>	\$0		10%		30%	•
Outpatient Department of a Hospital	\$0		10%		30% Subject to a Benefit maximum of \$350/day	•
Rehabilitative and Habilitative Services						
Includes physical therapy, occupational therapy, respiratory therapy, and speech therapy services.						
Office location	\$10/visit		10%		30%	~
Outpatient Department of a Hospital	\$10/visit		10%		30% Subject to a Benefit maximum of \$350/day	•
Durable medical equipment (DME)						
DME	50%		50%		50%	•
Breast pump	\$0		\$0		Not covered	
Orthotic equipment and devices	\$0		10%		30%	•
Prosthetic equipment and devices	\$0		10%		30%	•

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Home health care services	\$10/visit		10%		Not covered	
Up to 100 visits per Member, per Calendar Year, by a home health care agency. All visits count towards the limit, including visits during any applicable Deductible period. Includes home visits by a nurse, Home Health Aide, medical social worker, physical therapist, speech therapist, or occupational therapist, and medical supplies.						
Home infusion and home injectable therapy services						
Home infusion agency services	\$0		10%		Not covered	
Includes home infusion drugs, medical supplies, and visits by a nurse.						
Hemophilia home infusion services	\$0		10%		Not covered	
Includes blood factor products.						
Skilled Nursing Facility (SNF) services						
Up to 100 days per Member, per benefit period, except when provided as part of a Hospice program. All days count towards the limit, including days during any applicable Deductible period and days in different SNFs during the Calendar Year.						
Freestanding SNF	\$0		10%		30% 30% Subject to a	•
Hospital-based SNF	\$0		10%		Benefit maximum of \$600/day	•

### Benefits<sup>6</sup>

## Your payment

	Level I <sup>3</sup>	CYD <sup>2</sup> applies	Level II <sup>3</sup>	CYD <sup>2</sup> applies	Level III <sup>4</sup>	CYD <sup>2</sup> applies
Hospice program services	\$0		Not covered		Not covered	
Includes pre-Hospice consultation, routine home care, 24-hour continuous home care, short-term inpatient care for pain and symptom management, and inpatient respite care.						
Other services and supplies						
Diabetes care services						
<ul> <li>Devices, equipment, and supplies</li> </ul>	50%		50%		50%	•
<ul> <li>Self-management training</li> </ul>	\$10/visit		10%		30%	~
<ul> <li>Medical nutrition therapy</li> </ul>	\$10/visit		10%		30%	~
Dialysis services	\$0		10%		30% Subject to a Benefit maximum of \$350/day	•
PKU product formulas and special food products	\$0		10%		10%	
Allergy serum billed separately from an office visit	50%		50%		50%	•

# Mental Health and Substance Use Disorder Benefits

## Your payment

Mental health and substance use disorder Benefits are provided through Blue Shield's Mental Health Service Administrator (MHSA).	Level I <sup>3</sup> Care authorized by the MHSA or provided by MHSA participating providers	CYD <sup>2</sup> applies	Level II <sup>3</sup> There are no separate benefit payments under Level	CYD <sup>2</sup> applies	Level III <sup>4</sup> When using MHSA Non- Participating Providers	CYD <sup>2</sup> applies
Outpatient services						
Office visit, including Physician office visit	\$10/visit				30%	•
Teladoc mental health	\$0				Not covered	

# Mental Health and Substance Use Disorder Benefits

### Your payment

	Level I <sup>3</sup>	CYD <sup>2</sup>	Level II <sup>3</sup>	CYD <sup>2</sup>	Level III <sup>4</sup>	CYD <sup>2</sup>
Mental health and substance use disorder Benefits are provided through Blue Shield's Mental Health Service Administrator (MHSA).	Care authorized by the MHSA or provided by MHSA participating providers	applies	There are no separate benefit payments under Level	applies	When using MHSA Non- Participating Providers	applies
Other outpatient services, including intensive outpatient care, electroconvulsive therapy, transcranial magnetic stimulation, Behavioral Health Treatment for pervasive developmental disorder or autism in an office setting, home, or other non-institutional facility setting, and office-based opioid treatment	\$0				30%	•
Partial Hospitalization Program	\$0				30% Subject to a Benefit maximum of \$350/day	•
Psychological Testing	\$0				30%	~
Inpatient services						
Physician inpatient services	\$0				30% 30%	•
Hospital services	\$200/admission				Subject to a Benefit maximum of \$600/day	•
Residential Care	\$200/admission				30% Subject to a Benefit maximum of \$600/day	•

#### **Prior Authorization**

The following are some frequently-utilized Benefits that require prior authorization:

- Advanced imaging services
- Outpatient mental health services, except office visits and office-based opioid treatment
- Inpatient facility services

Please review the Evidence of Coverage for more about Benefits that require prior authorization.

• Hospice program services

#### 1 Evidence of Coverage (EOC):

The Evidence of Coverage (EOC) describes the Benefits, limitations, and exclusions that apply to coverage under this Plan. Please review the EOC for more details of coverage outlined in this Summary of Benefits. You can request a copy of the EOC at any time.

<u>Capitalized terms are defined in the EOC.</u> Refer to the EOC for an explanation of the terms used in this Summary of Benefits.

#### 2 Calendar Year Deductible (CYD):

<u>Calendar Year Deductible explained.</u> A Calendar Year Deductible is the amount you pay each Calendar Year before Blue Shield pays for Covered Services under the Plan.

If this Plan has any Calendar Year Deductible(s), Covered Services subject to that Deductible are identified with a check mark ( $\checkmark$ ) in the Benefits chart above.

<u>Covered Services not subject to the Calendar Year medical Deductible.</u> Some Covered Services received from Participating Providers are paid by Blue Shield before you meet any Calendar Year medical Deductible. These Covered Services do not have a check mark ( • ) next to them in the "CYD applies" column in the Benefits chart above.

This Plan has a separate Participating Provider Deductible and Non-Participating Provider Deductible.

<u>Family coverage has an individual Deductible within the Family Deductible.</u> This means that the Deductible will be met for an individual with Family coverage who meets the individual Deductible prior to the Family meeting the Family Deductible within a Calendar Year. Once the individual Deductible or Family Deductible is reached, cost sharing applies until the Out-of-Pocket Maximum is reached.

#### 3 Using Level I and Level II Participating Providers:

<u>Level I and Level II Participating Providers have a contract to provide health care services to Members.</u> When you receive Covered Services from a Level I or Level II Participating Provider, you are only responsible for the Copayment or Coinsurance, once any Calendar Year Deductible has been met.

<u>Teladoc.</u> Teladoc mental health and substance use disorder consultations are provided through Teladoc. These services are not administered by Blue Shield's Mental Health Service Administrator (MHSA).

"Allowable Amount" is defined in the EOC. In addition:

• Coinsurance is calculated from the Allowable Amount.

#### 4 Using Level III Non-Participating Providers:

<u>Level III Non-Participating Providers do not have a contract to provide health care services to Members.</u> When you receive Covered Services from a Level III Non-Participating Provider, you are responsible for:

- · the Copayment or Coinsurance (once any Calendar Year Deductible has been met), and
- any charges above the Allowable Amount.

"Allowable Amount" is defined in the EOC. In addition:

- Coinsurance is calculated from the Allowable Amount, which is subject to any stated Benefit maximum.
- Charges above the Allowable Amount do not count towards the Out-of-Pocket Maximum, and are your responsibility for payment to the provider. This out-of-pocket expense can be significant.

#### **Notes**

#### 5 Calendar Year Out-of-Pocket Maximum (OOPM):

<u>Calendar Year Out-of-Pocket Maximum explained.</u> The Out-of-Pocket Maximum is the most you are required to pay for Covered Services in a Calendar Year. Once you reach your Out-of-Pocket Maximum, Blue Shield will pay 100% of the Allowable Amount for Covered Services for the rest of the Calendar Year.

<u>Your payment after you reach the Calendar Year OOPM.</u> You will continue to pay all charges for services that are not covered and charges above the Allowable Amount.

<u>Any Deductibles count towards the OOPM.</u> Any amounts you pay that count towards the medical Deductible also count towards the Calendar Year Out-of-Pocket Maximum.

<u>This Plan has a Participating Provider OOPM as well as a combined Participating Provider and Non-Participating Provider OOPM.</u> This means that any amounts you pay towards your Participating Provider OOPM also count towards your combined Participating and Non-Participating Provider OOPM.

<u>Family coverage has an individual OOPM within the Family OOPM.</u> This means that the OOPM will be met for an individual with Family coverage who meets the individual OOPM prior to the Family meeting the Family OOPM within a Calendar Year.

#### 6 Separate Member Payments When Multiple Covered Services are Received:

Each time you receive multiple Covered Services, you might have separate payments (Copayment or Coinsurance) for each service. When this happens, you may be responsible for multiple Copayments or Coinsurance. For example, you may owe an office visit payment in addition to an allergy serum payment when you visit the doctor for an allergy shot.

#### 7 Preventive Health Services:

If you only receive Preventive Health Services during a Physician office visit, there is no Copayment or Coinsurance for the visit. If you receive both Preventive Health Services and other Covered Services during the Physician office visit, you may have a Copayment or Coinsurance for the visit.

Plans may be modified to ensure compliance with State and Federal requirements.



# NOTICES AVAILABLE ONLINE

## **Nondiscrimination and Language Assistance Services**

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)**.

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at (888) 256-3650 (TTY: 711).

## Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en <u>b</u>lueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

## 非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話: (888) 256-3650 (TTY: 711)。