

Network Provider Update

To: Medi-Cal network participants

March 2023

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Subject: All Plan Letter 22-027: Cost Avoidance and Post-Payment Recovery for Other Health Coverage

The Department of Health Care Services (DHCS) recently issued [All Plan Letter \(APL\) 22-027](#), "Cost Avoidance and Post-Payment Recovery for Other Health Coverage." We are sharing a summary of this APL with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

APL 22-027 updates APL 21-002, which explains cost avoidance and post-payment recovery measures that managed care plans (MCPs) such as Blue Shield of California Promise Health Plan, their providers, and subcontractors must follow for members who have access to health coverage other than Medi-Cal.

[View our summary of APL 21-002](#)

APL 22-027 differs from APL 21-002 in the following ways:

- APL 22-027 refers to [APL 21-003](#), which specifies notification and reporting requirements for when disputes cause a significant change in an MCP's contracting arrangements with network providers and/or subcontractors.
- Beginning March 1, 2023, MCPs must include the check or electronic fund transfer (EFT) control number under row "V," field name "Filer," for all related Transaction Control Numbers on the monthly [Appendix B](#) report. MCPs are not required to produce retroactive Appendix B reports inclusive of the check or EFT control number for payments submitted prior to March 1, 2023.

This summary is only meant as a brief description of the APL. Please see the APL itself for additional background and the complete requirements. The full text of APL 22-027 may be found at this URL: <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2022/APL22-027.pdf> (Links to the DHCS.ca.gov website will take you off of the Blue Shield Promise website.)

Please direct questions about serving Blue Shield Promise members to our Provider Services Department at (800) 468-9935 from 6 a.m. to 6:30 p.m., Monday through Friday.